HUSKY Health PHE Unwinding Frequently Asked Questions

What you need to know about the COVID-19 Public Health Emergency (PHE) and your current HUSKY Health coverage







What is a federal Public Health Emergency (PHE)?

A federal PHE is an official declaration made by the US Department of Health and Human Services (HHS), a federal agency, when a disease or disorder presents an emergency to public health, or that a PHE otherwise exists due to significant outbreaks of infectious disease. A PHE declaration allows states to take certain actions to address the causes and effects of a disease outbreak. In 2020, HHS declared a PHE to deal with the COVID-19 pandemic. HHS continues to extend the federal COVID-19 PHE every 90 days.

During the PHE, Connecticut continued health care coverage for most Medicaid members, even if they no longer qualified. The PHE will be ending soon, and the process of reviewing households for eligibility will resume, this process is being referred to as a PHE Unwinding.

When is the Public Health Emergency (PHE) ending?

As of July 15th, 2022, the PHE was extended for another 90 days (to October 13, 2022). HHS will give the States at least 60 days' notice if the PHE will not be extended. To date, HHS has not told us that the current extension is scheduled to end. Therefore, we do not know for certain when this will be ending.

What steps can I take to get ready for the PHE ending?

- Update us so we can update you! Make sure your address and phone number are up to date!
 - This can be done for Husky A, B and D members online by visiting <u>Access Health CT</u> or calling Access Health at 1-855-805-4325
 - For HUSKY C members: online at <u>Connecticut Department of Social Services</u> or by calling DSS at 1-855-626-6632
- Be on the lookout for mail from the Connecticut Department of Social Services, Access Health, and HUSKY Health
- Follow DSS on social media for updates <u>CT Department of Social Services | Facebook</u> and <u>https://twitter.com/ctdss</u>
- For HUSKY A, B, and D members, sign up with Access Health for email and text updates
- For HUSKY C, sign up for paperless notices at myDSS.ct.gov
- Check for updates online at HUSKY Health

What happens to my coverage when the PHE ends?

At the end of the PHE, you will be contacted to complete a renewal form to see if you qualify for continued coverage. Each month for the next 12 months after the PHE end, a portion of HUSKY Health members will be sent a renewal notification. All you have to do is wait until you receive your renewal notification. No need to rush to renew coverage right away, just make sure to do so when you receive your notice of renewal.

You will receive a renewal form 45 days before coverage is due to end. It is important to complete your renewal quickly and provide any documentation that may be requested. This may help to avoid any gaps in medical coverage.

How do I complete my renewal once I get the notice?

When you receive your renewal notification, the fastest way to complete it is to go online.

- For HUSKY A, B, and D members, go to: accesshealthct.com
- For HUSKY C members, go to: mydss.ct.gov

Once the renewal is completed, you will be notified of the outcome, including whether your HUSKY Health coverage will be renewed or if you qualify for another program.

What if I no longer qualify for HUSKY Health?

If you no longer qualify for HUSKY Health, you can shop for health coverage through Connecticut's Health Insurance Marketplace: Access Health CT. Additional full coverage options for some CT households are available at little or no cost. Contact Access Health to find out what you may qualify for:

Online at: Access Health CT

Over the phone at: 1-855-805-4325

What do I need to do now?

- Update us so we can update you! Make sure your address and phone number are up to date! Visit DSS online at <u>mydss.ct.gov</u> and Access Health CT online at www.accesshealthct.com
- Wait for a notice telling you when it's time to take further action
- There is no need to contact us until you receive your notice